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Marlowe is a UK leader in specialist services and software which assure safety and regulatory compliance, whilst managing risk for businesses across the country.

### Marlowe offers...

- Expert advice
- Services delivered by specialist divisions of the UK's leading compliance service group
- Market-leading technology & software
- Dedicated, in-house experts
- Best-in-class service delivery standards
- Control, efficiency and reliability
- Wellbeing of Marlowe employees and the highest standards of internal health & safety
- Full nationwide coverage in every discipline
- 100+ sites around the UK
- Consistency and convenience
- The benefits of a trusted in-depth relationship
- Continual value-adding innovation

## ... helping you to

- Improve health & safety standards
- Improve HR compliance
- Comply with laws and regulations
- Ensure the health and wellbeing of employees
- Protect people, property & assets
- Adhere to insurance requirements
- Meet public expectations surrounding safety standards, health and wellbeing
- Protect your brand's reputation
- Improve sustainability & environmental compliance
- Enhance operational efficiency and control
- Manage and extend asset life
- Avoid potential fines or prosecution
- Managing software compliance and client management

# Marlowe provides services to assure compliance and enhance risk management in your business

# Governance, Risk and Compliance (GRC)

### **OPERATING DIVISIONS**

Consulting and software solutions to mitigate business risk and ensure legally compliant governance standards

# Testing, Inspection and Certification (TIC)

### **OPERATING DIVISIONS**

Recurring testing and inspection regimes to certify properties and systems are safe and compliant

### **WE DELIVER**





















### About us

Marlowe is a well-established London Stock Exchange listed company which was formed to build a group of the leading specialists in their field with a vision to become the UK's most trusted name in the provision of regulated safety and compliance services.

5,000+ employees 3m service visits & advice provided annually

100+

software

50+
specialist compliance services

40m+
assets tested
and inspected
each year

500,000 commercial properties managed

developers Marlowe's unique strength is that it provides a range of closely related regulated inspection, testing and technology-enabled compliance services each of which is delivered by one of our specialist divisions. Individually, these businesses are leaders in their fields but together form a group that can provide our customers with a comprehensive and integrated approach to their safety, regulatory compliance and the upkeep of the building systems they rely on. That means more convenience, better across the board compliance, greater consistency and the benefits of a trusted in-depth relationship. More importantly, our size, range and extensive national footprint gives our customers the peace of mind that comes from knowing that they can rely on Marlowe to deliver those mission critical services that are so vital to them

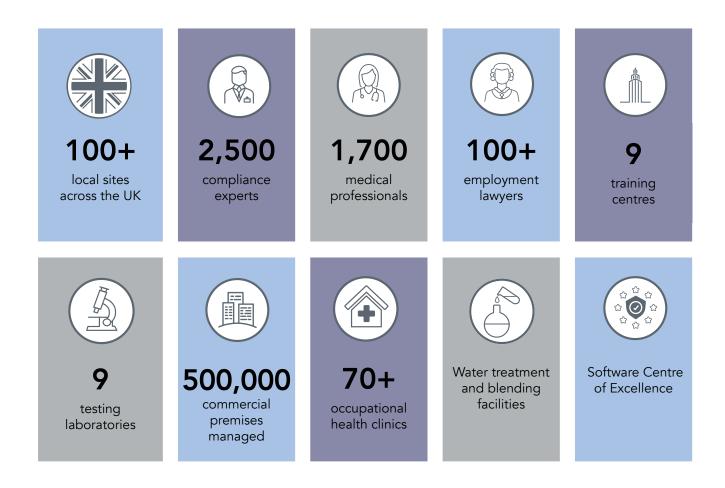
every day of the year in every part of the UK.

**1M** software users Office locations Health, Safety & Compliance HR, Employment Law Occupational Health eLearning and Training Water Treatment & Hygiene Air Quality & Testing Fire Safety & Security Compliance Software Head Office

# Marlowe at a glance

We deliver compliance software, eLearning, health & safety, HR & employment law, occupational health, fire safety & security, water treatment and air hygiene - all of which are vital to the wellbeing of our customers' operations and are invariably governed by stringent regulation.

Our solutions help our clients reduce risk, assure regulatory compliance and achieve total peace of mind.



The Marlowe group consists of a number of leading businesses which provide technology-enabled services across our main regulated safety & compliance sectors.

Marlowe currently employs 5,000+ people across the UK, provides services to approximately 25% of Britain's commercial premises and is increasingly attractive to businesses who want a single outsourced, nationwide, provider of a comprehensive range of regulated health, safety and compliance services. Our software is used by over 1 million users.

Our clients can be found in most office complexes, high streets, leisure facilities, manufacturing plants and industrial estates, and include thousands of SMEs, large corporates, facilities and property management providers, local authorities, NHS trusts and FTSE 100 companies.

# The Marlowe business philosophy

Marlowe was formed to create sustainable shareholder value through the growth and development of businesses that provide regulated compliance services.

Our decentralised operating model gives our businesses considerable autonomy within a disciplined and well-defined strategic framework.

Our managers are empowered to make the decisions that they need to grow their businesses in their markets.

Our model seeks to enable our companies to retain the agility of entrepreneurial private businesses whilst providing them with the resources of a much larger listed company, to help them unlock their potential and stewards their rapid growth in a way that ensures that all of the key stakeholders are focused on value creation.









£80m+run-rate EBITDA



12 year average customer length

Over the years we have built a group of tech-enabled service providers that can assure UK organisations are safe, healthy and compliant with regulation.

Marlowe operates in non-discretionary service sectors with robust growth prospects. The majority of our revenues are recurring, predicable and visible. Our businesses benefit from a strong, shared, channel to market which provides us with an intrinsic competitive advantage.

Marlowe's defensive market qualities, organic growth momentum and proven track record of accelerating growth through targeted M&A strongly position us to continue to create sustainable shareholder value.

# STRATEGY IN ACTION ACQUIRE → ACCELERATE → INTEGRATE → COLLABORATE

# **Group structure**

# **SOLUTIONS**

### Compliance Software



- Risk & compliance
- eLearning
- Remote monitoring
- HR software
- EHS software
- Contractor management

# Health & Safety



- Health & safety consultancy
- Risk & audit assessments
- Environmental services
- Contract management services
- Training services
- Health & safety support

### Employment Law/HR



- Employment law advice
- Employee contracts and handbooks
- Case management software
- HR consultation & dispute support
- HR audits
- Organisation change support

### Occupational Health



- Strategy & advisory
- Risk & compliance
- Performance & attendance
- Engagement & wellbeing
- Mental health services
- Musculoskeletal services

### Fire Safety & Security



- Fire risk assessments
- Design & installation of fire systems
- Monitoring & maintenance
- Design & installation of security systems
- Security monitoring solutions
- 24/7 technical support

# Water Treatment & Hygiene

**OUR SOLUTIONS** 



- Water treatment
- Water and air hygiene compliance
- Wastewater & effluent treatment
- Ventilation hygiene
- Asbestos consultancy
- Water engineering

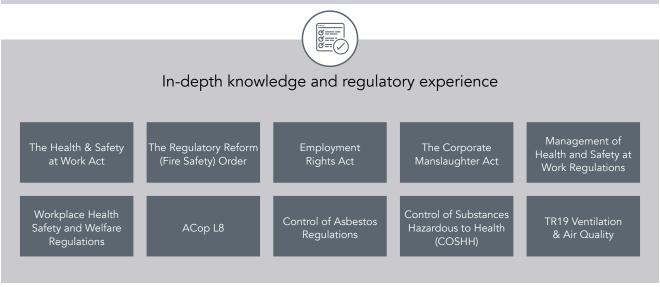
### Who we work with

End-to-end solutions across a wide spectrum of industries and customers

Marlowe provides end-to-end compliance solutions to a broad range of customers ranging from SMEs, schools, doctors' surgeries and food processing sites through to large national organisations, property managers, leading universities, airports and FTSE 100 companies.



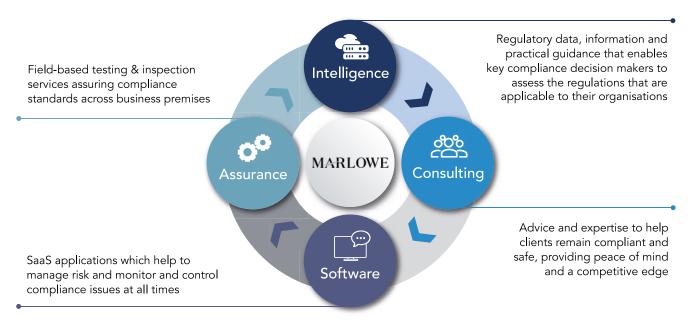




# Marlowe's end-to-end compliance model

Marlowe can provide the full range of safety and compliance services right from conducting health & safety audits and assessments, HR, occupational health or employment law advice through to testing a water system for bacteria or certifying a fire safety system.

### MARLOWE'S VISION: END-TO-END COMPLIANCE CYCLE



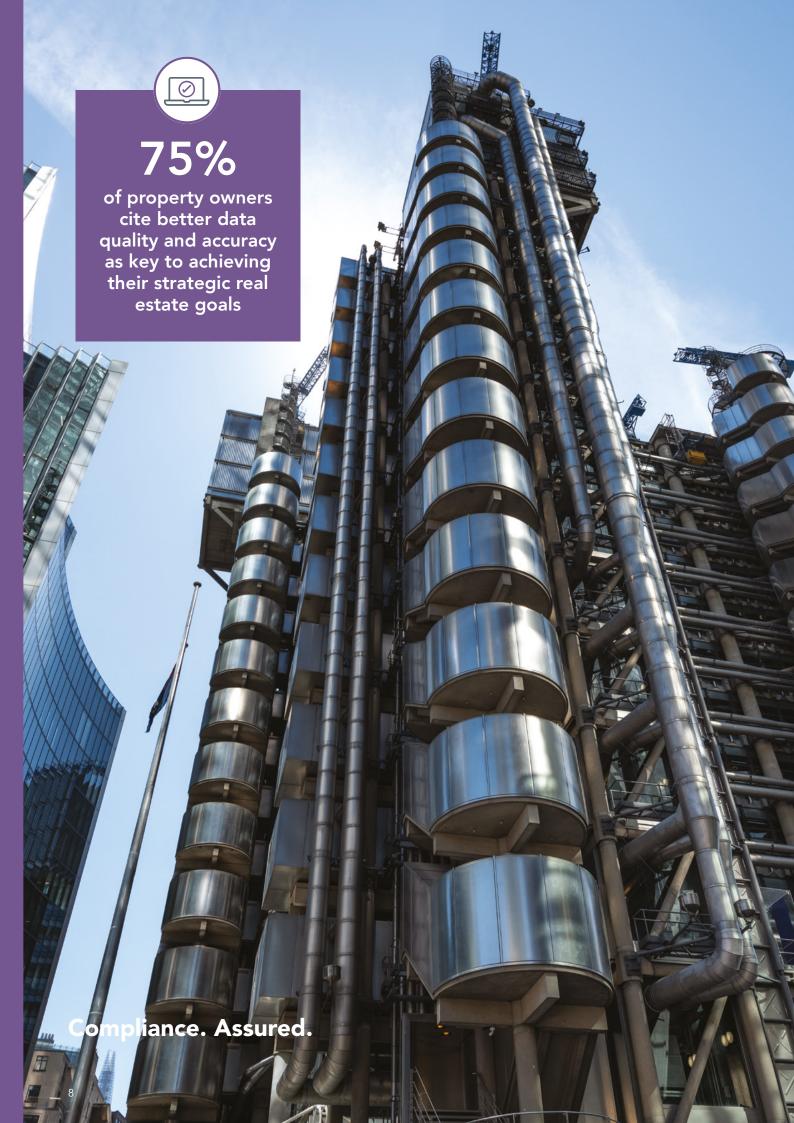
Our businesses operate as autonomous sector specialists but are all bound by our common channel to market. Typically, we sell our services to Health & Safety, Risk & Compliance, Facilities or Property Management professionals who are responsible for the safety and compliance of their organisations and the properties they occupy. As a result, we closely understand what these individuals care about and are equipped with the tools to succeed in compliance service markets.

The vast majority of our competition only have the capabilities to provide a single service, usually only in a small region of the UK. We make attaining high standards of safety and compliance achievable for our clients through working with them across the whole of the UK and across a number of closely related compliance disciplines. Each of our services is delivered by independent specialist divisions of Marlowe who are leaders in their respective fields in their own right, so our customers know that they are always dealing with experts.

In a typical commercial facility, our end-to-end model means we can implement:

- Our compliance intelligence capability via our software of regulatory data, information & practical guidance enables key compliance decision makers to assess the regulations that are applicable to their organisations.
- Our compliance consulting capability through our consultants & auditors provide advisory services which our clients depend on to help them apply these regulations to their organisations.
- It's then our compliance software capability which through our software applications help to monitor and control all risks
- This then delivers our compliance assurance capability, a field-based compliance to test and inspect your business premises across areas like fire safety & water hygiene.

Marlowe is in a unique position in the UK of being able to provide this end-to-end safety compliance solution which assures total regulatory compliance.



# Compliance Software

Meridian is your one-stop solution for online compliance and risk management. No fuss. Compliance made simple. Meridian means having total visibility across your portfolios and sites. A cutting-edge software solution that allows you to manage, monitor and report.

Prosure360 allows organisations to take full control of their supply chain, ensuring contractors gain the verifications they need to demonstrate their adherence to health and safety, compliance, relevant legislation and quality standards.

At **Elogs**, we enable our clients to maximise their buildings' performance by providing support around the clock. With our team of experienced problem solvers and our unrivalled CAFM platform, you gain full control of your facilities' performance.

CoreStream is an intuitive software platform used to satisfy all manner of governance, risk and compliance (GRC) requirements across all sectors. All client GRC requirements can be met through menu-driven configuration and with many off-the-shelf options to meet most needs. The platform was recently reviewed by market-leading GRC analysts with the feedback that it was adaptable, intuitive and value-creating.

**Barbour** is a simplified all-in-one online solution providing safety and regulatory information from a wide range of trusted industry sources. We help organisations save time, reduce costs and stay safe and compliant. Our sister company **Cedrec** builds on Barbour's capability with simplified legislation and guidance from the UK, Ireland, and the EU. And our expert consultants can build bespoke legal registers, so you can stay compliant and concentrate on keeping the environment and your business safe.

Omnitrack by VinciWorks is a simple, yet powerful, code-free tool for building compliance workflows. It leverages our deep relationships with UK and EU regulators to help businesses manage their compliance processes across a range of use cases. These include the EU Whistleblowing Directive, client onboarding software for antimoney laundering, gifts registers for anti-bribery, health and safety risk assessments, and diversity surveys.



















0203 819 8829





marlowe-src.com

### **Key Services** Accreditation Annual Compliance Declarations Aspects & Impacts Consultancy Audit and Assurance Case Management Compliance Framework Management and Assessment Compliance Training Controls Management, Assessment and Testing Data Privacy Tools Elogs CAFM **Elogs Facilities Services Energy Subscriptions** Enterprise Risk Management **Environment Legislation Training Environment Subscriptions** Environmental Manager Support Training Course ESG Tracking and Reporting **GDPR** Solutions Incidents, Accidents and Risk Events Information Asset Management

ISO Management

Legal Case Management Legal Desk Research (support) Consultancy

Legal Register Build and Updates (bespoke) Consultancy

Legal Register Facility

Legislation and Consultation Updates

Meridian Risk Management Software

**Model Policies** 

Monthly Webinars

Performance Management

Planning Subscriptions

Policy Management

Process Mapping

Process Optimisation

Prosure360: Contractor Management

Safety Legislation Training Course

Safety Manager Support Training Course

Safety Subscriptions

Supplier Due Diligence

Technical Guides

The Occupier Services Portal

Third Party Risk Management

Toolbox Talks

Whistleblowing Portals

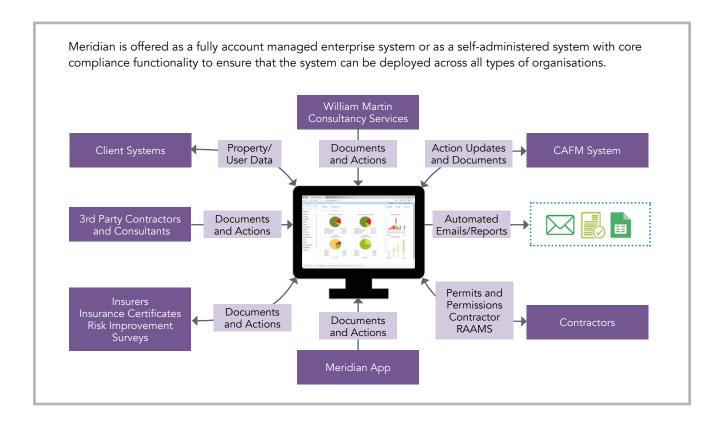
Safety Manager Support Training Course

### **Meridian Software:**

### Marlowe's compliance solution

Our online compliance and risk management software gives you total visibility.





As our clients' premises continue to digitise, we will continue to invest in software and connected devices to provide real-time visibility of safety and compliance standards and data. Meridian is at the heart of this strategy.

Meridian is our secure cloud-based risk management system that enables proactive, real time management of compliance, with powerful and flexible reporting. It sits at the heart of our approach to risk and compliance technology.

Meridian manages the challenge of disparate systems and vast amounts of compliance data by consolidating this across the various compliance modules including document and action tracking, online inspections, incident reporting, contractor management to name just a few features. All of our clients compliance data, processes and regulatory obligations can be managed within one system.

Developed and managed in-house by over 25 software developers the system draws data from consultant applications, Marlowe group operating systems, customer record systems, and our consultant audits to present a holistic view of a customer's health and safety compliance status in real-time.



**50k** properties



25k users



25+ external links



100+ automated reports



4m documents



~2.5m



In-house software centre of excellence

### **Elogs:**

### Powering better buildings

We manage property through the power of people and technology, giving our clients the freedom to unlock the potential of their assets.



At Elogs, we enable our clients to maximise their buildings' performance by providing support around the clock. With our team of experienced problem solvers and our unrivalled CAFM platform, you gain full control of your facilities' performance.

We give our clients the team and technology they need to manage their assets and deliver outstanding experiences around their built environment. Embedded in your business, we own jobs from start to finish and take full control of your service providers. This empowers you to focus on unlocking the potential of your assets.

### Freedom - the Elogs way.



Keep facilities and assets operating at peak performance.

CAFM+ Service Desk



Ensure fabric maintenance requirements are managed efficiently, cost effectively, and to the highest quality.



Property portal to make facilities management easier.

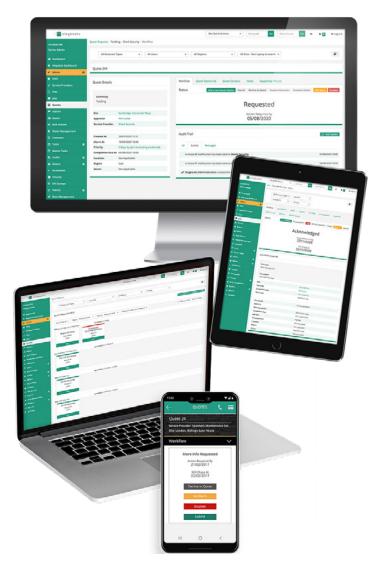




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20k properties



>1million tasks managed per year



largest European property firms use Elogs



10k active users per annum



service providers tracked



24/7 helpdesk service

### Prosure360:

### Giving you full control and visibility of your supply chain.

Prosure360 is an innovative cloud-based supply chain management platform giving organisations total transparency of the contractors and suppliers they work with.



#### What we do

With supply chains becoming more complex and an increasing focus on achieving high standards and ethical best practices, Prosure360 provides supply chain visibility to easily manage suppliers and contractors, and minimise the impact of vulnerabilities and disruptions. It also helps contractors gain the verifications they need to demonstrate their adherence to health and safety, compliance, relevant legislation and quality standards.

### Providing transparency in your supply chain

As a business, when you're looking to select service providers to engage with, you need to be sure that they can do the job safely and without risks. At the same time, increasing legal requirements and expectations from stakeholders mean that you need to show that you're managing your business responsibly.

Prosure360 gives you have all the insights and data you need to make an informed decision on which service providers to work with. It allows you to easily track, manage and capture data and, with this technology-led approach, you control your own selection and approval criteria as well as streamlining your processes to increase efficiency.

### Demonstrating credibility and ethical best practice

For suppliers and contractors, Prosure360 helps to demonstrate that you're compliant with all the latest relevant legislation and keep you ahead of the competition. Importantly, with an increasing number of businesses looking to mitigate risks beyond health and safety, you also need to show that you run your business ethically.

Through verification, you can confidently show your customers that you're in control of operational risks across the supply chain and operate to the highest standards in health and safety, quality, ethical best practices, and

responsible growth. You can also save up to £1,500 from our range of membership benefits.

### Benefits of Prosure360 to clients

We help businesses find and connect with suppliers and contractors based on a broad range of information, such as health and safety, ethical and environmental practices, and key financial metrics - all in one place.

- Visibility of a wide range of service providers
- Reduced risk of issues occurring within your supply
- Ability to set standards and report where standards are not being met
- Pre-qualification and SSIP assessments managed and assessed by the Prosure360 team, reducing your workload in asking procurement and safety questions
- Leading UK verification scheme

### Benefits of Prosure360 to service providers

- No more multiple pre-qualification questionnaires
- Provide peace of mind that you're fully compliant with SSIP
- Save time, money and reduce your admin
- Prove your commitment to key standards in health and safety
- Raise the profile of your business, potentially earning new relationships with clients
- Wide range of membership benefits, with the potential to save you money



1.25m service visits each year



3000 +team members



1,500 compliance experts

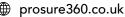


assets tested and inspected each year



0203 404 6750





### **Barbour EHS:**

# One place for all your compliance information, guidance and tools

Barbour provides a simplified, all-in-one solution to help you remain compliant with your organisation's diverse range of responsibilities.



Our service brings you regional legislation and guidance from over 800 trusted and official industry sources to help you filter down to what applies to your business.

We know that legislation can be difficult to understand or interpret, so our in-house experts produce straightforward guidance and legislation summaries published by topic. This helps you to understand easily and quickly what is required of you. Additionally, we provide a self-serve legal register facility with pre-populated templates.

Our modules also include comprehensive how-to guides, ISO gap analysis tools, training tools and editable template documents. You can use these to train your teams and support the business with its responsibilities, saving you valuable administration time.

No other service provides both the legislation and guidance library along with communication tools, enabling us to provide you with a fully comprehensive and unrivalled service.

#### **Product areas:**

- Health & Safety
- Environment & Energy
- Fire Plus
- Mental Health & Wellbeing
- Estates & Facilities Management
- International content
- Supplementary modules:
  - o British Standards packages
  - o Food Safety
  - o Offshore Safety
  - o Chemical Safety
  - **C** 0845 300 0241

  - barbour-ehs.com

### **Cedrec:**

# Providing high-level consolidated legislation and bespoke legal register builds and updates

We save you time and keep you up to date with ever-changing Environment, Energy, Safety and Planning legislation across the UK, Ireland and the EU.



Our service pulls all legislation amendments into one document whilst still linking through to historic information. We also provide plain-English summaries to help you understand and implement the changes quickly.

For extra support, our one-to-one consultancy service can build your bespoke legal registers - no subscription needed. We then revise and update your legal register three times a year, enabling your company to remain up to date and confident that you are compliant.

### Cedrec offers:

 Safety, Environment, Energy and Planning subscriptions that give you the tools to understand the legislation

- Key features including what's new, what's on the horizon, and the ability to save favourites, helping you to track updates and changes
- Consultancy with experts on hand to help build your legal registers from scratch
- Training courses for you and your managers that cover all the main legal requirements that you need to know



⊠ support@cedrec.com



### Corestream:

Today's business climate is more complex and more challenging than ever before.

Even small businesses, non-profits, and government agencies face issues that historically affected only the largest international corporations. Internal and external stakeholders demand not only high performance, but also transparency of business operations. Contemporary risks and requirements are numerous, ever changing, and fast to impact the organisation. Use of third parties, both within the walls of the organisation and as part of its outside supply chain, is broader and harder to manage. The variety, velocity, and volume of change both within and outside of each organisation is overwhelming. New regulations, business decisions, changing workforces, and evolving technologies are just a few of the many examples of expanding change. As a result, the cost of addressing risks and requirements while managing performance to achieve established objectives is spinning out of control.

In short, the status quo for many organisations is neither sustainable nor acceptable.

The successful attainment of business performance requires coordinated capabilities that address performance against objectives, risk and opportunities arising from uncertainties, and compliance with both mandatory and voluntary requirements, each with consideration for the other. These capabilities must include an integrated plan for governance, management, and assurance. Only then will a business have true performance. To do this you need an effective GRC strategy.

### WHAT IS GRC?

The official definition of GRC, is that GRC "Is a capability to reliably achieve objectives [GOVERNANCE], address uncertainty [RISK MANAGEMENT], and act with integrity [COMPLIANCE]."

It starts with governance and setting objectives (entity, division, department, process, project, asset objectives).

From governance flows the context to begin and do risk management (ISO 31000 defines risk as the effect of uncertainty on objectives).

The compliance is the follow through to ensure we stay within ethical, regulatory, ESG, and even risk boundaries (compliance verifies that controls we put in place to mitigate risk are operational and effective).

### WHAT WE DO

At CoreStream, we provide organisations with the technology to efficiently manage governance, risk and compliance activities. We provide a solution which is both user-friendly and user-focussed. Our platform can be tailored

### CORESTREAM

through configuration to meet every client's need and deliver an integrated GRC experience to help organisations achieve their true business potential.

Our intuitive software platform works seamlessly in tandem with our clients' processes and procedures, its flexibility and adaptability providing them with a solution which encourages proactive decision-making, collaborative working on compliance and assurance, and supports governance through accountability. Crucially, the platform also offers both time and cost savings as you embed it in your processes.

The platform was recently reviewed by market-leading GRC analysts with the feedback that it was agile, intuitive, valuecreating, effective and adaptable. Clearly demonstrating how today's organisations can solve their GRC challenges in today's business climate using our capability.

Leading organisations across the UK including the BBC, NHS England, Survitec, Morgan Sindall and Deloitte employ CoreStream's technology to support their compliance processes and consolidate all their Governance, Risk and Compliance activity.

Across all key sectors, our intuitive, flexible and high quality compliance software is delivering the security, certainty and adaptability which is central to effective risk management in the modern business landscape.

### **Key Services:**

- Integrated GRC
- Enterprise Risk Management
- Action Management
- **GDPR Solutions**
- Policy Management
- Performance Management
- **Annual Compliance Declarations**
- Audit and Assurance solutions
- Controls Management, Assessment and Testing
- Third Party Risk Management / Supplier Due Diligence
- Case Management, including Legal Matters
- Compliance Framework Management and Assessment
- ISO Management
- Information Asset Management
- **Process Mapping**
- Conflict of Interest / Staff Declaration Management
- Incident management (all types), including risk events

0207 100 4378

□ demo@corestream.co.uk

corestream.co.uk

### VinciWorks:

# The leading provider of online compliance training and risk management software

We are a creative and driven team working hard each day to reinvent the impact that compliance tools and training can make. VinciWorks

Too many businesses are using boring, tedious and cumbersome processes to train their staff and maintain compliance. We know you can do better, and to prove it, we have been developing the compliance training, tools and resources to help any organisation of any size to change the status quo. VinciWorks and its partners offer compliance training, software and resources relating to ESG, health & safety, diversity & inclusion, anti-money laundering, GDPR, anti-bribery, sanctions and more. We exist to cover every organisation's compliance needs.

#### WHAT WE DO

### **Training**

Compliance training experienced by most employees today is considered boring, old-fashioned and irrelevant. We offer hundreds of interactive, customisable compliance courses, suitable for any industry, anywhere in the world. Whether you are looking for a modular GDPR course, video-based diversity and inclusion training or in-depth health and safety training, we have you covered. Our four elearning brands each offer something different, allowing us to provide any type of training, on any topic, to any organisation.

**VinciWorks** - Interactive regulatory training on every compliance topic.

**Skill Boosters** - Engaging video-based training on equality, diversity and inclusion, leadership, communication, personal effectiveness and workplace well-being.

**DeltaNet** - H&S and performance elearning courses, offering bespoke/tailored courses, gamified content, a flexible cloud-based app and international translations.

**EssentialSkillz** - Compliance software and elearning that engages your workforce with compliance and reduces your people risk.

### **REPORTING & TRACKING**

Compliance workflows don't have to be painful Word documents, Excel sheets, emails or PDFs. We offer seamless compliance workflows done your way. We have templates and workflows for onboarding new clients, whistleblowing, gifts and hospitality, and more.

#### CONSULTANCY FOR THE LEGAL SECTOR

Through our partners Compliance Office, we deliver what SRA-regulated law firms need quickly with the highest level of expertise. Our team of compliance consultants are either former lawyers or SRA staff with years of experience in their fields. With a vast library of risk and compliance resources on hand to save you time and money, we will work with you to tailor our solutions to the precise needs of your firm.

Our level of care and customer service is unrivaled, with almost half of Compliance Office's customers coming from referrals and a 100% renewal after minimum term.

### **RESOURCES**

We want every business, big or small, regardless of industry, to benefit from our expertise.

That's why we are continuously updating our resources page with free on-demand webinars, policy templates, guides and more.





4,300 hours of legal consultancy and support delivered



1.7m D&I videos streamed per year



15,000 free resources downloaded in 2022



1,2m compliance courses delivered per year

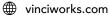


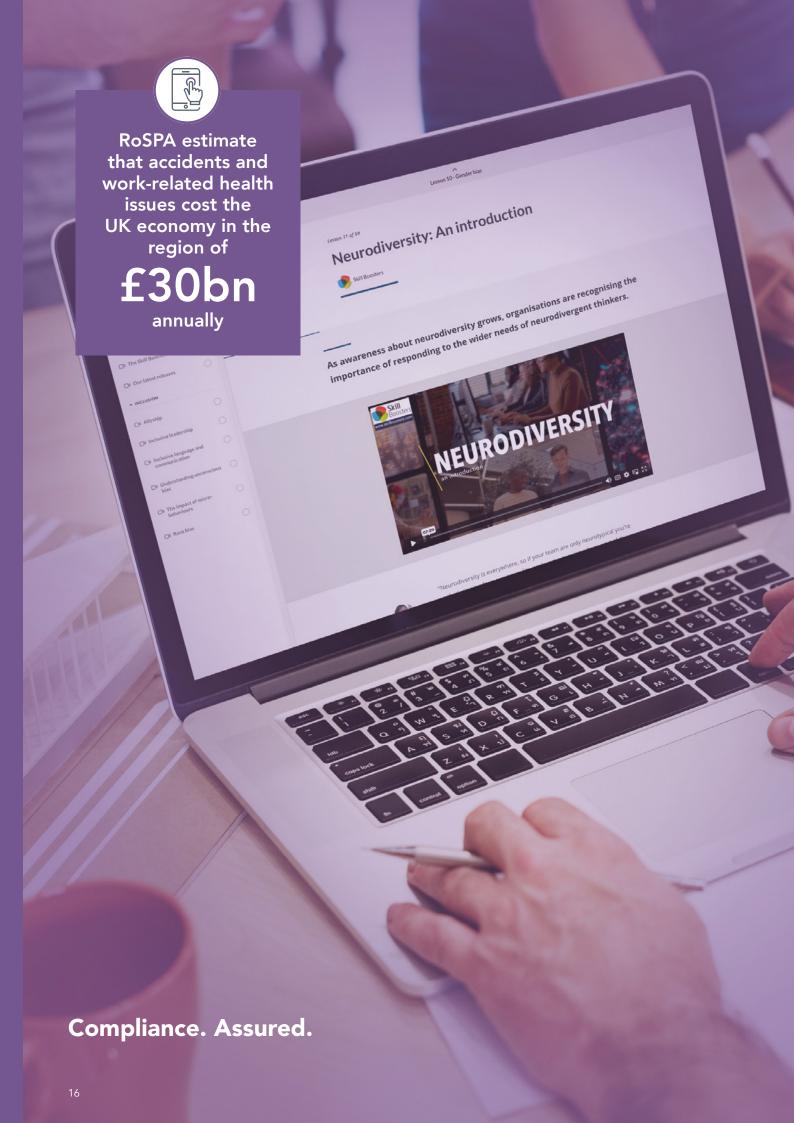
1m+ users



0208 815 9308

enquiries@vinciworks.com





# eLearning

**VinciWorks** has trained millions of professionals on their compliance obligations, building a culture of integrity and inclusion. We raise awareness of key regulatory risks such as data privacy, ESG, anti-bribery, tax, modern slavery and ethics. With hundreds of courses to choose from, our training goes further than simply ticking the compliance box. All of our courses are fully customisable, with the option to change any aspect of the course, from adding a custom module to changing the colours and font within the course in line with your company's branding.

**Skill Boosters** is the UK's leading provider of video-based training on equality, diversity and inclusion, leadership, communication, personal effectiveness and workplace well-being. We collaborate with leading specialists and industry leaders to produce cutting-edge learning solutions that combine expert analysis with original drama, lived-experience stories and inspirational case studies. Our online resource centre offers a huge range of flexible video content to support blended learning solutions for both online and in-person training.

**DeltaNet** provides a full suite of business compliance, H&S and performance eLearning courses, offering bespoke/tailored courses, gamified content, a flexible cloud-based app and international translations. It serves businesses of all sizes across the UK and internationally to ensure their employees are trained in and comply with safety, HR and business compliance standards and legislation. We deliver numerous safety, compliance and performance courses and personalised learning through filtered content and smart recommendations with Astute, the Learning Experience Platform (LXP).

**EssentialSkillz** were founded in Galway (Ireland) in 2001 by husband-and-wife team Tony & Michelle Dervan. Tony had worked on multi-million-dollar eLearning projects for Microsoft Interactive Press and Michelle was an experienced classroom teacher. We are extremely proud of the quality of our secure online compliance products and the services we provide. We work hard every day to ensure we deliver excellent value to our customers. As good as we believe our product to be, it is our award winning after-sales support that differentiates us in the market.









0208 815 9308

oxtimes enquiries@vinciworks.com

vinciworks.cor

# Key Training Courses Age Bias Allyship

Automated Compliance Platform

Automated Risk Resolution

Bullying & Harassment Prevention

**Business Protection** 

Complete Learning Management System

Compliance Training and Assessments

Disability Awareness

Effective and Inclusive Communication

**Emotional Intelligence** 

Equality, Diversity & Inclusion

Gender Bias

Giving and Receiving Feedback

Health & Safety

Inclusion Essentials

Inclusive Language and Communication

Inclusive Leadership

Intersectionality

Management of Compliance Memo Delivery and Sign-off

Menopause at Work

Mental Health - Stress Less

Neurodiversity

People Risk Assessment System with Concern Escalation Workflow

Personal Effectiveness

Proliferation Financing

SOP and Policy Sign-off Management

The Effective Bystander

The Impact of Micro Behaviours

Transgender Awareness

**Understanding Race Bias** 

Understanding Unconscious Bias

User Friendly Rapid Authoring Tool

Workplace Well-being



# **Training**

**Hydro-X Training** are an industry leading UK provider of Health, Safety and Compliance courses.

We are the market leader for Legionella and Water Compliance training, as well as being prominent in fire safety compliance training in areas such as fire damper and fire door inspection.

We have an extensive portfolio of City & Guilds, IOSH and CITB accredited training courses designed around you and your team, which are available nationwide. On top of this 97% of our customers would be willing to recommend us to a friend or colleague. Across 2022 we supported 12,000+ learners with their training requirements including virtual, onsite and on our open courses.

Utilising our 30+ years of experience, we can provide a broad range of hands-on courses that suit your legal and compliance requirements, as well as delivering unique and effective training using the advantages of modern technology that works best for you and your teams.

From open course in-centre courses, to live virtual classroom and on-site courses, we have a delivery option to suit you.

**Tersus Training** – Health and Safety training does not need to be mundane or boring. At Tersus Training Services we pride ourselves on developing and delivering engaging and insightful training programmes and short courses to ensure that delegates at every level of your company receive and benefit from the appropriate training for their roles and responsibilities.

We are market leaders in Asbestos, Petrol Retail/Fuel Handling and general Workplace Health and Safety training. Our Accredited and Bespoke training solutions can be tailored to your needs.

In 2022 our team delivered over 1250 training courses across the UK in classrooms, on-site and via Virtual Classroom.

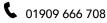






☑ trainingadmin@tersusgroup.co.uk

tersusgroup.co.uk/training





### Water Courses

Authorised Person (Mechanical/Water/Low Voltage)

Cooling Tower Operative

Disinfection of Domestic Systems

Legionella Awareness

Legionella Operative

Legionella Responsible Person

Legionella Responsible Person inc. Cooling Towers

Legionella Risk Assessing

Management of Swimming, Spa & Hydrotherapy Pool Systems

Management of Water Systems in Healthcare Estates HTM

RPZ Verifiable Backflow Prevention

TMV Installation, Commissioning & Maintenance

### **H&S / Compliance Courses**

**Business Protection** 

CoSHH Awareness

Disability Awareness

FFT and RPE Competency

Fire Safety Awareness

Health & Safety Awareness

Mould Awareness

Neurodiversity

Risk Assessment/Method Statement

Wellbeing & Mental Health

Working at Height Awareness

Working Safely/Managing Safely (IOSH)

### **Confined Space Courses**

Confined Space - Authorised Person

Confined Space (for multiple risk levels)

### **Asbestos Courses**

Asbestos Awareness (UKATA)

Duty to Manage Asbestos (UKATA)

P402 Asbestos Surveying and Sampling (BOHS)

P405 Managing Asbestos in Buildings (BOHS)

Working with Non-Licensed Asbestos (UKATA)

### **Construction Courses**

CDM (for all roles)

### **Fire Courses**

Fire Damper (Awareness/Inspection)
Fire Door Inspection

### **Fuel/Forecourts Courses**

Competent Person (fuel deliveries)

SPA/UKPIA Safety Passport



# Health, Safety & Compliance

We create next generation building compliance by fusing clever consultancy with cutting-edge technology, so our customers can grow.

At William Martin, we bring unparalleled expertise and powerful technology to the table. Whatever your sector and wherever you are, we give you the support you need to keep compliant, strong, and successful.

We go beyond the usual and add value at every step. Our software fits around you, and we get you up and running in no time. With easy configuration and insightful reports, you can track your risks in real time and gain total visibility of your supply chain.

It's compliance like you've never seen it before. Only at William Martin.

### WHAT WE DO



We don't compromise. Our unparalleled expertise and support safeguards your people and property.



Our online compliance and risk management software gives you total visibility.



Take control of your supply chain, confidently and efficiently.



Key Services
Accessibility
Asbestos
Contractor Management
Environmental
Fire Safety
Health & Safety
Legionella
Meridian Risk Management Software
Prosure 360
Training

⊠ enquiries@wmcompliance.co.uk





# H&S, HR and Employment Law

We provide personalised support services to organisations of all sizes; giving them the peace of mind that they are compliant with the latest Employment Law, HR, and Health & Safety legislation.

By blending speedy, pragmatic advice with innovative technology, we empower employers to nurture and protect their organisation, advancing the way people work.

Delivered by named professionals, our proactive and personalised services dispel anxieties around those sensitive issues that can damage a client's reputation and commercial performance.

Our team of commercially-minded legal and HR experts provide support across the entire employee lifecycle. Whether our clients require ongoing advice or assistance with specific HR projects, we offer both fixed-fee and consultancy solutions to help them overcome their people problems and create great places to work.

Our network of health and safety specialists work hard to give employers assurance that their organisation is safe and compliant. From dedicated consultant support and annual audits to risk management software and training, we help protect employers and their people from the consequences of poor health and safety practices.

We understand that when organisations are compliant, confident and risk-aware — and their employees are safe, supported and encouraged — they have the peace of mind to concentrate on innovating and growing. All delivered with integrity as standard.

















### **Employment Law**

Bespoke Document Drafting

Compliance eLearning Courses

HR and Case Management Software

Legal Expenses Insurance (LEI)

Litigation Support

Online Resource Library

Tailored Contacts and Handbooks

Unlimited, Fixed-fee Advice

### **HR Consultancy**

Consultation Support

**Employee Engagement** 

**Employee Relations** 

Flexible Fee Structures

**HR** Audits

**HR Strategy** 

Investigations, Hearings and Appeals

Mediation and Facilitation

Onsite HR and Management Training

Organisational Change

Outsourcing and Transactional HR Support

опрот

Pay and Benefits

Recruitment

Training and Organisational

Development

Welfare and Absence Management

### Health & Safety

Annual Audits and Action Plans

Bespoke Policy and Handbook

Compliance eLearning

**Emergency Support** 

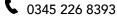
IOSH-accredited Training

Legal Expense Insurance (LEI)

One of your Competent Persons

Risk Management Software

Unlimited, Fixed-fee Advice







# Occupational Health

Optima Health is the UK's largest occupational health and wellbeing provider, with over 70 years' experience delivering high quality corporate wellness solutions in both the public and private sectors.

We deliver to every postcode of the UK, providing smart technologyenabled health services which supports more than 3 million working people.

Our goal is to empower organisations to bring out the best in their people by optimising workplace health and wellbeing, which in turn improves business productivity and engagement, ensures compliance, and reduces staff absence.

### WHAT WE DO

We provide tailored and proactive occupational health and wellbeing services including strategy and advisory support, risk and compliance assurance, performance and attendance management, and engagement and wellbeing solutions, through a multi-disciplinary team of skilled clinicians.

Our service portfolio includes our Help Employee Assistance brand, an Employee Assistance Programme (EAP) providing proactive mental wellbeing support services, and Healthy Performance, our niche wellbeing division, providing comprehensive solutions and valuable data insight to drive employee health and wellbeing strategies.







0330 008 5113

⊠ sales@optimahealth.co.uk

optimahealth.co.uk

### Key Services Attendance Management Services Capability and Functional Assessments Counselling **COVID Antigen Testing** Critical Incident and Trauma Support Digital Wellbeing Solutions Drug and Alcohol Services Education and Training Employee Assistance Programme Employee Health Checks **Ergonomic Assessments** Fitness for Work Assessments Flu and other Immunisation Services Health Promotion Health and Wellbeing Consultancy Health Surveillance Physiotherapy Pre-placement Assessments Rehabilitation Programmes Specialist Mental Health Services



# Fire Safety

Marlowe Fire & Security Group provides a total fire life safety solution to ensure your people and property are protected.

By carefully matching technology to application, our range of fire life safety solutions are designed to prevent, detect and contain fire and where necessary enable a safe and timely escape.

Operating nationally, with multi-skilled Service Engineers, we offer a complete fire life safety solution to meet your specific requirements.

### WHAT WE DO

From initial design, supply and installation, through to ongoing maintenance and monitoring, we maintain the capability to help prevent, detect and monitor your fire risks. Through our ongoing commitment to Compliance and Best Practice, we ensure that you receive a world class service.





















### Fire Systems

Accessible Toilet Alarms & Disabled Refuge

Aspirating Systems

Automatic Opening Vents (AOVs)

**Emergency Lighting** 

Emergency Voice Communication (EVC) Systems

Fire Detection & Alarm Systems

Public Address Voice Alarms

### **Fire Suppression**

Commercial Sprinkler Systems

Dry/Wet Risers

Fire Hydrants

Gas Fire Suppression

Kitchen Fire Suppression

Residential Sprinkler Systems

Room Integrity Testing

Sauna Fire Suppression

# Fire Extinguishers & Fire Safety Equipment

Fire Blankets

Fire Extinguishers

Fire Hose Reels

Fire Safety Signage

### **Passive Fire Protection**

Fire Compartmentation

Fire Dampers

Fire Doors

Fire Stopping

### Fire Risk Assessment & Training

Fire Risk Assessment

Fire Marshal Training

Fire Safety Awareness Training

0330 010 2000

⋈ hello@marlowefireandsecurity.com

marlowefireandsecurity.com



# **Security Systems**

We protect our customers with tailor made security systems that are developed to respond to their unique requirements.

Over the years criminal behaviour has changed as they adopt new technology to circumvent conventional methods of protection. We recognise that our methods must change to respond to this.

We have evolved - keeping pace with the latest innovations and developments in crime prevention technology to keep our customers safe and secure in today's world.

### WHAT WE DO

We offer a total turnkey solution from initial design and product selection through to installation and commissioning. Our national coverage and Alarm and Video Receiving and Innovation Centre enables us to provide our customers with an ongoing 24/7 maintenance and monitoring solution.

You can relax in the knowledge that your premises are being vigilantly protected against unlawful entry with our security systems.

Security Systems
Access Control
CCTV Systems
Gates & Barriers
Integrated Security Solutions
Intercoms/Door Entry Systems
Intruder Alarms
Keyholding
Nurse Call Systems
Panic Alarm/Cell Alarm/Affray Alarm

**\** 0333 010 2000

⊠ hello@marlowefireandsecurity.com

marlowefireandsecurity.com



# Remote Monitoring & Connected Services

Operating 24/7, 365 days a year through the latest communications technologies, our Category II NSI Gold Standard BS 5979 accredited Alarm and Video Receiving Centre, Marlowe Connect provides monitoring solutions that can help you provide a safe and crime free environment.

Within our Technical Innovation Centre, Marlowe Connect works with our account management team and customers to develop tailor made, technically innovative security solutions that exceed our customers' expectations.

### WHAT WE DO

Marlowe Connect continually monitors all alarm signals and reacts in the event of an activation, giving you peace of mind that your business is always protected day and night, with the emergency services on hand much faster to save lives, assets and buildings.

Our manned 24/7 technical support desk provides remote diagnostics, maintenance and remote repair solutions minimising the need and cost of an on site engineer.

### Remote Monitoring & Connected Services

Asset Tracking

**CCTV** Monitoring

**CCTV Router Solution** 

Fire Alarm Monitoring

Intruder Alarm Monitoring

Lone Worker Solution

Personal Attack Alarm Monitoring

Technical Support Desk

Vacant Property Monitoring



⊠ hello@marlowefireandsecurity.com

marlowefireandsecurity.com



# Water Treatment & Hygiene Services

We deliver safe, efficient and compliant Water Treatment, Hygiene and Wastewater Treatment services across the UK.

As trusted partners, we support our customers in meeting their legislative requirements and sustainability goals, such as reducing usage of water, chemicals and energy to improve operational efficiency.

Treatment technologies and chemical supply solutions are tailored to sitespecific need and backed up by our service and maintenance plans – all underpinned by engineering expertise across the group.

#### WHAT WE DO

### Water treatment and hygiene

Our water hygiene services enable expert water management, water quality, water hygiene risk assessment and L8 legionella compliance, supporting industrial process water, recreation such as pools and spas, cooling towers and evaporative condensers, closed water systems and potable water.

We deliver UKAS accredited legionella testing, on site and laboratory analysis and training to ACoP L8, HSG 274 and City and Guilds to Domestic cooling systems and closed system testing, analysis and ongoing monitoring o closed systems to BSRIA BG50 and BG29, we provide safe water in healthcare premises to HTM04 and swimming pool guidelines to PWTAG.

### Wastewater treatment

Our technical team for sewage and industrial effluent services includes treatment and dewatering specialists. Our clients include highly regulated water utilities, and we collaborate closely with them to ensure the quality of flows recycled into the environment.

Our wastewater accreditations include: ISO 45001, 14001, 9001 and CHAS

















**6** 0845 094 4300

⊠ info@wcs-group.co.uk

wcs-group.co.uk

### Water Treatment & Hygiene

ACoP L8 Compliance

Chemical Treatments

Cleaning inc. pre Commissioning

Closed Heating and Chilled System Water Treatment

Closed System Monitoring and Improvement

Consumables and Spare Parts

Continuous Biocide Dosing Systems for Potable Water

Control of Scale, Corrosion and Bacteria

Cooling Towers and Evaporative Condenser Treatment

Disinfection of Water Systems

Electronic Log Book and Asset Management

Equipment Supply, Installation and Servicing (inc. reverse osmosis, water softener & filtration)

Legionella Risk Assessment and Control

Pool and Spa Sampling

Recommendation and Implementation of Legionella Management Programmes

Steam Boilers and Heating Systems Treatment

Surveys and Laboratory Analysis

Temperature and Flow Monitoring

Training

Water Sampling

Web Based Electronic Logbook

### Wastewater treatment

Chemical Regime

Customer Training

Hire Fleet for Emergency or Planned Refurbishment

Sampling, Lab Testing with Report

Service and Maintenance

Spare Parts

Specification Design, Off-site Build, Installation and Commissioning

Tailored Treatment Technologies

Trial Equipment to Prove Technology

### **Water Engineering**

Dosage, Chemical Cycle and Control

Hypochlorous Acid Dosing Systems

Pre-comission Cleaning

Pre-treatment Plant

Remote Data Logging

Secondary Disinfection Dosing Systems

Supply and Installation of Dosing and Control Equipment



# **Ventilation Hygiene**

Hydro-X Air are the UK's leading Ventilation Hygiene specialists.

We ensure that your systems are safe, healthy and compliant and that your sites are appropriately maintained by carrying out essential ventilation, ductwork and kitchen extract cleaning and management.

Unmaintained ducting systems are one of the primary causes of fires and the spread of fire throughout buildings (compliance is governed by Section 17 of the Fire Safety Regulatory Reform Order).

Unhygienic ducting and ventilation systems lead to poor air quality which does not comply with TR19 causing harm to the health and wellbeing of a buildings occupants.

We are the UK's leading specialist in fire damper testing, inspections and maintenance, in accordance with BS 9999:2017.

We can also supply high-tech ductwork deposit monitoring system reducing site visits and allowing real time monitoring of your ducted systems.

### WHAT WE DO

Our BESA accredited technicians are trained in-house at our state of the art training centre to implement a compliance service which ensures that your ventilation systems are safe, clean and compliant, that your fire and smoke dampers are operating in line with regulation and the air quality in your premises conforms with TR19 standards.

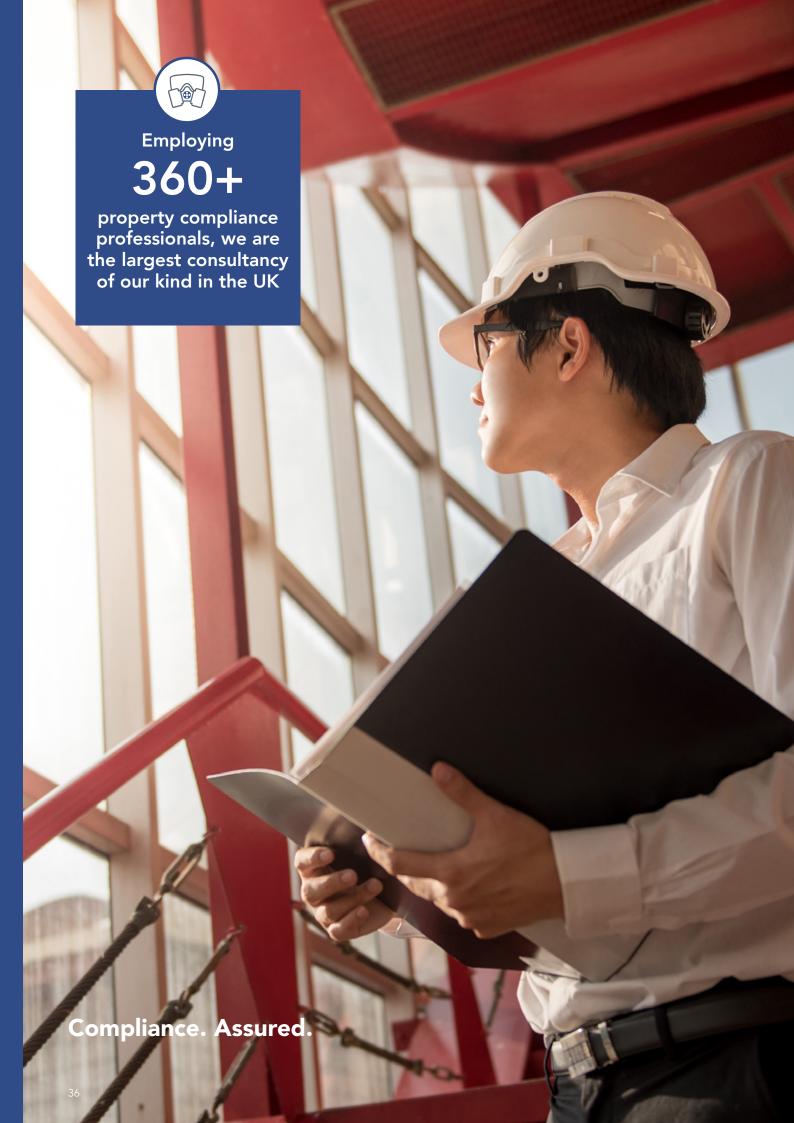


## **Key Services** Air Handling Units: Cleaning and Disinfection **Dust Sampling** Fan Maintenance and Replacement Fire & Smoke Damper Inspections Fire Damper Remedials Fire Risk Management in Ventilation Systems High Rise Ventilation Cleaning Indoor Air Quality Kitchen Extract Cleaning Laundry Extract Cleaning LEV Maintenance Mould and Damp Surveys Pre-commission Cleaning Ventilation Hygiene Risk Assessments Ventilation Management



info@hydro-x.co.uk

∰ hydro-x.co.uk/air-hygiene



# **Asbestos Consultancy**

## **Property Compliance Services**

We provide trusted property compliance solutions delivered by experienced and knowledgeable professionals, using market leading software to assure a safe and legally compliant built environment.

With extensive experience and a proven track record across a broad range of sectors from housing to nuclear, you can trust our team of 360+ specialists to deliver your asbestos, projects, CDM, health and safety, fire, Legionella and training solutions across the UK and Ireland. These services are brought to you by Tersus, Eurosafe UK and SafeCare; the Risk and Compliance division of the Marlowe Group.

## WHAT WE DO

Our compliance solutions include:

- Asbestos A comprehensive range of UKAS accredited testing, inspection, consultancy and training services to enable duty holders to comply with the Control of Asbestos Regulations 2012.
- Projects CDM 2015 compliant project design and management services including Principal Designer, Principal Contractor, auditing, expert advice and training.
- CDM and Health and Safety Services Comprehensive construction health and safety services including
   PC, PD, inspections, assessments, auditing, health and safety files, consultancy and online customer portal delivered by Eurosafe UK.
- Fire Specialist fire safety services including BAFE SP205 Fire Risk Assessments, compartmentation surveys, fire door inspections and consultancy services delivered by Eurosafe UK and Tersus.
- Legionella Specialist Legionella Risk Assessments provided by our dedicated SafeCare team to give your business the confidence that you are keeping your employees safe.





### **Key Services**

Air Monitoring and Four Stage Clearance (ISO 17025:2017 UKAS Accredited Testing Laboratory)

Asbestos Bulk Sample Analysis (ISO 17025:2017 UKAS Accredited Testing Laboratory)

Asbestos Surveys and Sampling (ISO 17020:2012 UKAS Accredited Inspection Body)

BAFE SP205 Fire Risk Assessments and Consultancy

CDM 2015 Compliant Project Design and Management

Construction and Health & Safety Services, Consultancy and Training

Fit2Fit Accredited Face Fit Provider

Legionella Risk Assessments and Consultancy

Mobile Laboratory Services

Project Management of HSE Licensed Asbestos Removal

TEAMS Online Customer Portal

UKATA and BOHS Approved Asbestos Training

**4** 0121 270 2550

⊠ requests@tersusgroup.co.uk

tersusgroup.co.uk

# **Key services**

**Compliance Software** Accreditation Annual Compliance Declarations Aspects & Impacts Consultancy Audit and Assurance Case Management Compliance Framework Management and Assessment Compliance Training Controls Management, Assessment and Data Privacy Tools Elogs CAFM **Elogs Facilities Services Energy Subscriptions** Enterprise Risk Management **Environment Legislation Training Environment Subscriptions Environmental Manager Support Training** Course ESG Tracking and Reporting **GDPR Solutions** Incidents, Accidents and Risk Events Information Asset Management ISO Management Legal Case Management Legal Desk Research (support) Consultancy Legal Register Build and Updates (bespoke) Consultancy Legal Register Facility Legislation and Consultation Updates Meridian Risk Management Software **Model Policies** Monthly Webinars Performance Management Planning Subscriptions Policy Management **Process Mapping Process Optimisation** Prosure360: Contractor Management

Safety Legislation Training Course
Safety Manager Support Training Course

Safety Subscriptions

Technical Guides

Supplier Due Diligence

The Occupier Services Portal Third Party Risk Management Toolbox Talks Whistleblowing Portals Safety Manager Support Training Course **eLearning** Age Bias Allyship Automated Compliance Platform Automated Risk Resolution **Bullying & Harassment Prevention Business Protection** Complete Learning Management Compliance Training and Assessments Disability Awareness Effective and Inclusive Communication **Emotional Intelligence** Equality, Diversity & Inclusion Gender Bias Giving and Receiving Feedback Health & Safety Inclusion Essentials Inclusive Language and Communication Inclusive Leadership Intersectionality Management of Compliance Memo Delivery and Sign-off Menopause at Work Mental Health - Stress Less Neurodiversity People Risk Assessment System with Concern Escalation Workflow Personal Effectiveness Proliferation Financing

The Effective Bystander
The Impact of Micro Behaviours
Transgender Awareness
Understanding Race Bias
Understanding Unconscious Bias
User Friendly Rapid Authoring Tool
Workplace Well-being

SOP and Policy Sign-off Management

## **Training - Water Courses**

Authorised Person (Mechanical/Water/ Low Voltage)

Cooling Tower Operative Disinfection of Domestic Systems
Legionella Awareness
Legionella Operative
Legionella Responsible Person
Legionella Responsible Person inc.
Cooling Towers
Legionella Risk Assessing
Management of Swimming, Spa &
Hydrotherapy Pool Systems
Management of Water Systems in
Healthcare Estates HTM
RPZ Verifiable Backflow Prevention
Device
TMV Installation, Commissioning &

## **H&S / Compliance Courses**

Maintenance

Business Protection

CoSHH Awareness

Disability Awareness

FFT and RPE Competency

Fire Safety Awareness

Health & Safety Awareness

Mould Awareness

Neurodiversity

Risk Assessment/Method Statement

Wellbeing & Mental Health

Working at Height Awareness

Working Safely/Managing Safely
(IOSH)

## **Confined Space Courses**

Confined Space - Authorised Person Confined Space (for multiple risk levels)

#### **Asbestos Courses**

Asbestos Awareness (UKATA)

Duty to Manage Asbestos (UKATA)

P402 Asbestos Surveying and
Sampling (BOHS)

P405 Managing Asbestos in Buildings
(BOHS)

Working with Non-Licensed Asbestos
(UKATA)

## **Construction Courses**

CDM (for all roles)

## Fire Courses

Fire Damper (Awareness/Inspection)



Fire Door Inspection

## Fuel/Forecourts Courses

Competent Person (fuel deliveries)
SPA/UKPIA Safety Passport

### Health, Safety & Compliance

Accessibility

Asbestos

Contractor Management

Environmental

Fire Safety

Health & Safety

Legionella

Meridian Risk Management Software

Prosure 360

Training

## **Employment Law**

Bespoke Document Drafting

Compliance eLearning Courses

HR and Case Management Software

Legal Expenses Insurance (LEI)

Litigation Support

Online Resource Library

Tailored Contacts and Handbooks

Unlimited, Fixed-fee Advice

### **HR Consultancy**

Consultation Support

Employee Engagement

**Employee Relations** 

Flexible Fee Structures

HR Audits

HR Strategy

Investigations, Hearings and Appeals

Mediation and Facilitation

Onsite HR and Management Training

Organisational Change

Outsourcing and Transactional HR Support

Pay and Benefits

Recruitment

Training and Organisational

Development

Welfare and Absence Management

## Health & Safety

Annual Audits and Action Plans

Bespoke Policy and Handbook

Compliance eLearning

**Emergency Support** 

IOSH-accredited Training

Legal Expense Insurance (LEI)

One of your Competent Persons

Risk Management Software

Unlimited, Fixed-fee Advice

## **Occupational Health**

Attendance Management Services

Capability and Functional Assessments

Counselling

COVID Antigen Testing

Critical Incident and Trauma Support

Digital Wellbeing Solutions

Drug and Alcohol Services

Education and Training

Employee Assistance Programme

Employee Health Checks

Ergonomic Assessments

Fitness for Work Assessments

Flu and other Immunisation Services

Health Promotion

Health and Wellbeing Consultancy

Health Surveillance

Physiotherapy

Pre-placement Assessments

Rehabilitation Programmes

Specialist Mental Health Services

## Key services (continued)

#### Fire Systems

Accessible Toilet Alarms & Disabled Refuge

Aspirating Systems

Automatic Opening Vents (AOVs)

**Emergency Lighting** 

Emergency Voice Communication (EVC) Systems

Fire Detection & Alarm Systems

Public Address Voice Alarms

#### **Fire Suppression**

Commercial Sprinkler Systems

Dry/Wet Risers

Fire Hydrants

Gas Fire Suppression

Kitchen Fire Suppression

Residential Sprinkler Systems

Room Integrity Testing

Sauna Fire Suppression

## Fire Extinguishers & Fire Safety Equipment

Fire Blankets

Fire Extinguishers

Fire Hose Reels

Fire Safety Signage

### **Passive Fire Protection**

Fire Compartmentation

Fire Dampers

Fire Doors

Fire Stopping

#### Fire Risk Assessment & Training

Fire Risk Assessment

Fire Marshal Training

Fire Safety Awareness Training

## **Security Systems**

Access Control

**CCTV** Systems

Gates & Barriers

Integrated Security Solutions

Intercoms/Door Entry Systems

Intruder Alarms

Keyholding

Nurse Call Systems

Panic Alarm/Cell Alarm/Affray Alarm

## Remote Monitoring & Connected Services

Asset Tracking

**CCTV Monitoring** 

**CCTV** Router Solution

Fire Alarm Monitoring

Intruder Alarm Monitoring

Lone Worker Solution

Personal Attack Alarm Monitoring

Technical Support Desk

Vacant Property Monitoring

## Water Treatment & Hygiene

ACoP L8 Compliance

Chemical Treatments

Cleaning inc. pre Commissioning

Closed Heating and Chilled System Water Treatment

Closed System Monitoring and Improvement

Consumables and Spare Parts

Continuous Biocide Dosing Systems for Potable Water

Control of Scale, Corrosion and Bacteria

Cooling Towers and Evaporative Condenser Treatment

Disinfection of Water Systems

Electronic Log Book and Asset Management

Equipment Supply, Installation and Servicing (inc. reverse osmosis, water softener & filtration)

Legionella Risk Assessment and Control

Pool and Spa Sampling

Recommendation and Implementation of Legionella Management Programmes

Steam Boilers and Heating Systems Treatment

Surveys and Laboratory Analysis

Temperature and Flow Monitoring

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#### **Wastewater treatment**

Chemical Regime

**Customer Training** 

Hire Fleet for Emergency or Planned Refurbishment

Sampling, Lab Testing with Report

Service and Maintenance

Spare Parts

Specification Design, Off-site Build, Installation and Commissioning

Tailored Treatment Technologies

Trial Equipment to Prove Technology

## **Water Engineering**

Dosage, Chemical Cycle and Control

Hypochlorous Acid Dosing Systems

Pre-comission Cleaning

Pre-treatment Plant

Remote Data Logging

Secondary Disinfection Dosing

Supply and Installation of Dosing and Control Equipment

## Ventilation Hygiene

Air Handling Units: Cleaning and Disinfection

**Dust Sampling** 

Fan Maintenance and Replacement

Fire & Smoke Damper Inspections

Fire Damper Remedials

Fire Risk Management in Ventilation Systems

High Rise Ventilation Cleaning

Indoor Air Quality

Kitchen Extract Cleaning

Laundry Extract Cleaning

LEV Maintenance

Mould and Damp Surveys

Pre-commission Cleaning

Ventilation Hygiene Risk Assessments

Ventilation Management

## **Asbestos Consultancy**

Air Monitoring and Four Stage Clearance (ISO 17025:2017 UKAS Accredited Testing Laboratory)

Asbestos Bulk Sample Analysis (ISO 17025:2017 UKAS Accredited Testing Laboratory)

Asbestos Surveys and Sampling (ISO 17020:2012 UKAS Accredited Inspection Body)

BAFE SP205 Fire Risk Assessments and Consultancy

CDM 2015 Compliant Project Design and Management

Construction and Health & Safety Services, Consultancy and Training

Fit2Fit Accredited Face Fit Provider

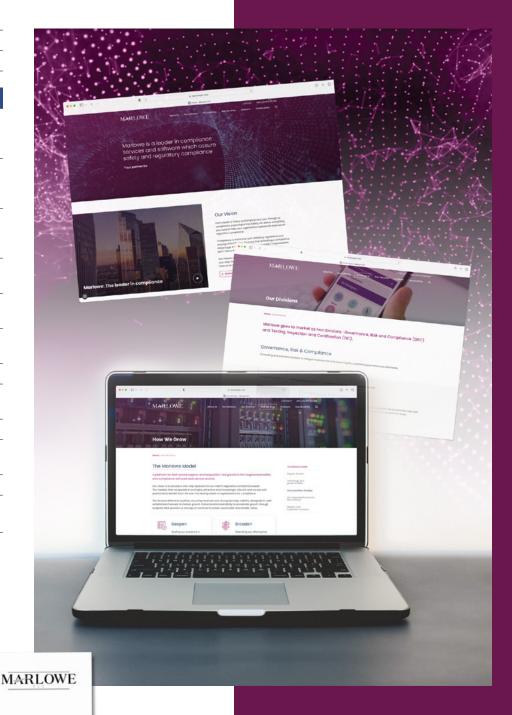
Legionella Risk Assessments and Consultancy

Mobile Laboratory Services

Project Management of HSE Licensed Asbestos Removal

**TEAMS Online Customer Portal** 

UKATA and BOHS Approved Asbestos Training



# **Directory**

## **Compliance Software**

#### Elogs

Cambridgeshire 01480 499 740 info@elogbooks.co.uk

#### CoreStream

London 0207 100 4378 demo@corestream.co.uk

#### **Barbour EHS**

London 0845 300 0241 enquiries@barbour-ehs.com

#### Omnitrack by VinciWorks

London 0208 815 9308 enquiries@vinciworks.com

#### Cedrec

Birtley, Gateshead 0191 490 6700 support@cedrec.com

#### Meridian

London 0203 819 8829 enquiries@wmcompliance.co.uk

## Prosure360

London 0203 404 6750 enquiries@marlowe-src.com

## **eLearning & Training Services**

#### VinciWorks

London 0208 815 9308 enquiries@vinciworks.com

#### **Skill Boosters**

London 0203 859 4308 peter.thorpe@skillboosters.com

#### DeltaNet

Loughborough 01509 611 019 enquiries@delta-net.co.uk

#### EssentialSkillz

Galway Ireland 00353 91 394350 info@essentialskillz.com

## **Tersus Training**

Bristol 01642 680497 trainingadmin@tersusgroup.co.uk

#### **Hydro-X Training**

South Yorkshire, 01909 666 708 training@hydro-x.co.uk

## Health, Safety & Compliance

#### William Martin

London 0203 819 8829 enquiries@wmcompliance.co.uk

## H&S, HR & Employment Law

#### Worknest

Chester 0345 226 8393 enquiries@worknest.com

## YouManage

Falkirk 01259 233 998 enquiries@youmanage.co.uk

### **ESPHR**

Surrey 0333 006 2929 info@esphr.co.uk

## Cater Leydon Millard

Oxfordshire 01235 821 115 info@caterleydonmillard.co.uk

#### **CQC** Compliance

Knutsford, Oxford, London 01565 740 250 enquiries@cqcc-compliance.com

## Vista Employer Services Ltd.

Chester 0330 053 9345 info@vista-online.co.uk

## Care 4 Quality

Cornwall 01579 324787 admin@care4quality.co.uk

## **HR Solutions**

Kettering 0844 324 5840 enquiries@hrsolutions-uk.com

## **Occupational Health**

#### Optima Health

Glasgow, Redditch, Sheffield, Towcester 0330 008 5113 sales@optimahealth.co.uk

#### HELP | EAP

Glasgow, Redditch, Sheffield 0330 008 5113 sales@optimahealth.co.uk

### **Healthy Performance**

Warwickshire 0800 170 1777 team@healthyperformance.co.uk

## Fire Safety & Security Services

#### Marlowe Fire & Security

Manchester, Derby, Nottingham, Warrington, Newcastle, Glasgow, Norfolk 0333 010 2000 hello@marlowefireandsecurity.com

## Marlowe Kitchen Fire Suppression

Wellingborough 0330 045 7000

contact@marlowefireandsecurity.com

#### **Island Fire Protection**

Birmingham, Elland 0800 294 6726 info@island-fire.co.uk

#### Morgan Fire Protection

Nazeing 0199 289 3498 servicedesk@morganfire.co.uk

#### **FAFS Fire & Security**

Chessington 0208 974 1177 connect@fafs.biz

#### **MJ Fire**

Kent 0800 027 2480 info@mjfiresafety.co.uk

#### **MRFS Group**

Chessington 0808 528 8999 sales@mrfsgroup.com

#### ACL

Frimley 0800 500 3069 office@acl.uk.com

#### **Griffin Fire**

London 0207 251 9379 customer.services@griffinfire.co.uk

## Hadrian Technology

Newcastle 0191 514 0808 info@hadriantechnology.co.uk

## Water Treatment & Hygiene

#### **WCS Group**

Gloucester, Frimley, Glasgow, Leeds, Tamworth, Belfast, Tullamore County Offaly 0845 094 4300 info@wcs-group.co.uk

#### **Guardian Water Treatment**

Basildon 01268 287 477 info@gwtltd.com

#### **B&V Chemicals**

Daventry 01327 709 439 ownlabel@bvwater.co.uk

#### Hydro-X Water

South Yorkshire 01909 565 133 info@hydro-x.co.uk

#### WCS Environmental Engineering

Waterlooville, Leicester, Derbyshire 02392 242 600 info@wcs-group.co.uk

## **Ventilation Hygiene**

#### Hydro-X Air

Hemel Hempstead, 01909 565 133 info@hydro-x.co.uk

## **Asbestos Consultancy**

#### Tersus

Birmingham, Brighton, Bristol, Cardiff, Glasgow, London, Northern Ireland, Republic of Ireland, Sheffield 0121 270 2550 requests@tersusgroup.co.uk

#### Eurosafe

York 01904 691 515 enquiries@eurosafe.co.uk

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